



NOVA PHONE SWITCHVOX IS THE SMARTER
CHOICE FOR YOUR NEXT PHONE SYSTEM



Saves You Money

Switchvox comes standard with more features and is more affordable than proprietary systems that have fewer features! Customers can save up 70% on their monthly expenses in telephony costs and service charges. And because we don't lock you in to specific equipment vendors for your network, you can choose a solution that fits your needs and your budget.

SEAMLESSLY & EFFORTLESSLY MANAGING YOUR BUSINESS



Many Products in One

Switchvox is more than just a business phone system. When combined with Digium phones, it is a complete Unified Communications solution. The system combines the power of many products into one such as a conference bridge, chat/instant messaging server and IVR. Consolidate some of your office activities and save more money in the process.

Grows With You

You want a system that will easily accommodate future growth, without unexpected expenses. Scalability and advanced features are just what Switchvox provides. The flexibility of Switchvox allows you to easily add new users, whether in the office or mobile or even remote locations as your business expands, without disrupting your current communications system.



Easy to Manage

An intuitive point-and-click interface allows you to manage every aspect of Switchvox from anywhere you have Internet access. Empower your employees to manage their own Find-me Follow-me and voicemail boxes. You can easily know the "who, what, when, and where" of your business calls using Switchvox's extensive features. These features can be accessed directly from your desk phone or Switchboard.

Call our helpful team
1300 552 166

Get the NovaPhone Today!
www.datanova.com.au


digium
Switchvox

The Switchboard Web-Interface Provides Real-Time Call Control and More

Presence

See who is in the office, and know who is on a call or away from their desk. Call rules update automatically based on an employee's presence.

Real-time interaction

Switchvox's Switchboard has click-to-call, and drag-and-drop transfers, and other features that make it easier than ever to communicate intuitively.

Chat (Instant Messaging)


Improve employee communication with integrated chat. Communicate however your workflow demands, without using unsecured public chat servers for corporate communications.

Recording and Monitoring

Great for training and auditing calls, managers can easily monitor, whisper, barge and record calls from the Switchboard. You can also record calls directly from your Digium phone.

CRM Integration

Switchvox is integrated with Salesforce.com and SugarCRM. Your sales and service organization will have customer information right at their fingertips when they get a phone call. What a productivity boost!



**BRING PROJECT
IDEAS TO LIFE
WITH OUR
INNOVATION**

Switchvox Apps (mashups)

Easily mashup Switchvox with any web application to give your employees everything they might need for a call, before they answer it!

Traditional and VoIP Calls

By mixing VoIP with traditional calls, your business can optimize communications and save money without sacrificing features.

Call Queues (Automated Call Distribution)

Not just for the call center, Switchvox and Digium phones bring powerful call queuing functionality to even the smallest business that needs to efficiently handle inbound calls.

Unified Messaging

With voicemail delivered to your inbox or mobile device, you can stay in communication, wherever you are. Collaborating over long distances has never been easier or less expensive since video phones are compatible with Switchvox.

Interactive Voice Response

The extensive built-in IVR allows you to automatically provide information as well as collect information about the caller, and get the caller where they need to go when they first call your office.

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Switchvox[™]



SWITCHVOX OFFERS ENTERPRISE- CLASS FEATURES AT A PRICE YOU CAN AFFORD

Reporting and Call Logging

See details about all calls in your system. Custom, statistical reports can be scheduled and emailed to you automatically.

Fax

With Switchvox on-premises fax is integrated. One number works for faxes and calls. Faxes are delivered directly to your inbox! (Cloud options also available)

Microsoft® Integration

With the Notifier plug-in Switchvox integrates with your favorite Microsoft products - including Outlook® - for FREE!

Mobility

Receive, transfer and record calls from any phone and any location through Switchvox. With the free mobile apps for the iPhone, Blackberry and Android, you can easily access your favorite features of Switchvox from your smart phone.

Conferencing

A built-in conference bridge allows all of your employees to manage their own conference rooms on-demand.

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digium[®]
Switchvox[™]

DIGIUM IS RECOGNIZED AS THE BEST VALUE IN UC PHONE SYSTEMS

- > Digium's VoIP solutions provide a competitive edge for small, mid-sized and large businesses. Digium's product lines include Asterisk® custom communications, Switchvox® Unified Communications (UC), and a family of HD IP phones that deliver enterprise-class features at a price businesses can afford.
- > Digium® is the creator, primary developer and sponsor of Asterisk, the world's most widely used open source communications software. Asterisk turns an ordinary computer into a feature-rich voice communications server.
- > Switchvox is the award-winning, UC solution built on the power of Asterisk with thousands of installations worldwide.



WE'RE CHANGING THE WAY THE WORLD COMMUNICATES. AGAIN.

- > Digium®, Inc. provides Asterisk® software, telephony hardware, and Switchvox® business phone systems that deliver enterprise-class Unified Communications at an affordable price. Digium is the creator, primary developer and sponsor of the Asterisk project; the world's most widely used open source communications software. Asterisk turns an ordinary computer into a feature-rich communications server. With a community of more than 80,000 developers and users worldwide, Asterisk has been used to create VoIP communication solutions in more than 170 countries. Since 1999, Digium has empowered developers to create innovative communications solutions based on open standards and open source software, providing an alternative to proprietary phone system vendors. Digium's business communications products are sold through a worldwide network of reseller partners.
- > For more information on Switchvox: www.digium.com/switchvox • +1 256-428-6271 • sales@digium.com Digium Headquarters: +1 256-428-6000 • www.digium.com

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