



SOFTWARE SOLUTIONS FOR IMPROVING  
EFFECTIVENESS AND ENABLING SUCCESS

[www.datanova.com.au](http://www.datanova.com.au)





# ABOUT DATANOVA

ACKNOWLEDGEMENT OF TRADITIONAL OWNERSHIP  
DATANOVA RESPECTFULLY ACKNOWLEDGES THE  
TRADITIONAL CUSTODIANS OF THIS LAND AND PAY  
OUR RESPECTS TO ELDERS PAST AND PRESENT.

Building custom cloud based  
solutions for the support of

**Australian Government**  
programs



Mount Tibrogargan, Glass House Mountains

OUR SOLUTIONS ARE BASED ON OUR WINNING COMBINATION OF INSIGHT,  
INNOVATION AND DEEP KNOWLEDGE OF NUMEROUS TECHNOLOGIES.



“ WE ENABLE ORGANISATIONS  
TO GAIN A COMPETITIVE  
ADVANTAGE FROM ALL  
THEIR INFORMATION  
ASSETS TO DRIVE THEIR  
TOP BUSINESS IMPERATIVES ”

Datanova develops web services, custom software and applications, designs databases and mobile apps and provides digital marketing, managed IT services and technology consulting.

Servicing a broad range of clientele across Australia, our head office is located on the Sunshine Coast. Datanova's solutions are based on a winning combination of insight, innovation, and deep knowledge of numerous technologies. We offer the best blend of skills-backed

by tools, methodologies, and best practices that reduce the cost and risk of deployments.

With clients spanning a wide variety of industries including, financial, medical, legal, hospitality, education, real estate, telecommunications, manufacturing and the Not For Profit sector, Datanova has the experience and expertise to effectively manage the complexities of any enterprise of any enterprise.

## A WORD FROM OUR FOUNDER



**CHRISTIAN KRAUTER**

**FOUNDER AND DIRECTOR OF DATANOVA**

I believe we have a fantastic opportunity to assist Australian organisations to develop sophisticated database management systems that allow for better decision making and improve marketing and operational effectiveness. This is a critical moment for organisations to take advantage of the latest technologies to improve organisation-wide outcomes.

# FLOWLOGIC

Simplify Complexity and Make Simplicity Effective!



FlowLogic is a range of solutions designed to deliver a high quality, fully scalable, integrated cloud solution required by Australian community care organisations.

Built with an understanding of the reporting and analysis challenges that the industry faces under current Government contracts, Datanova works proactively with existing clients to refine and extend coverage as the industry transitions to the new model and is suitable for Social Services, Jobactive, NDIS and Aged Care.

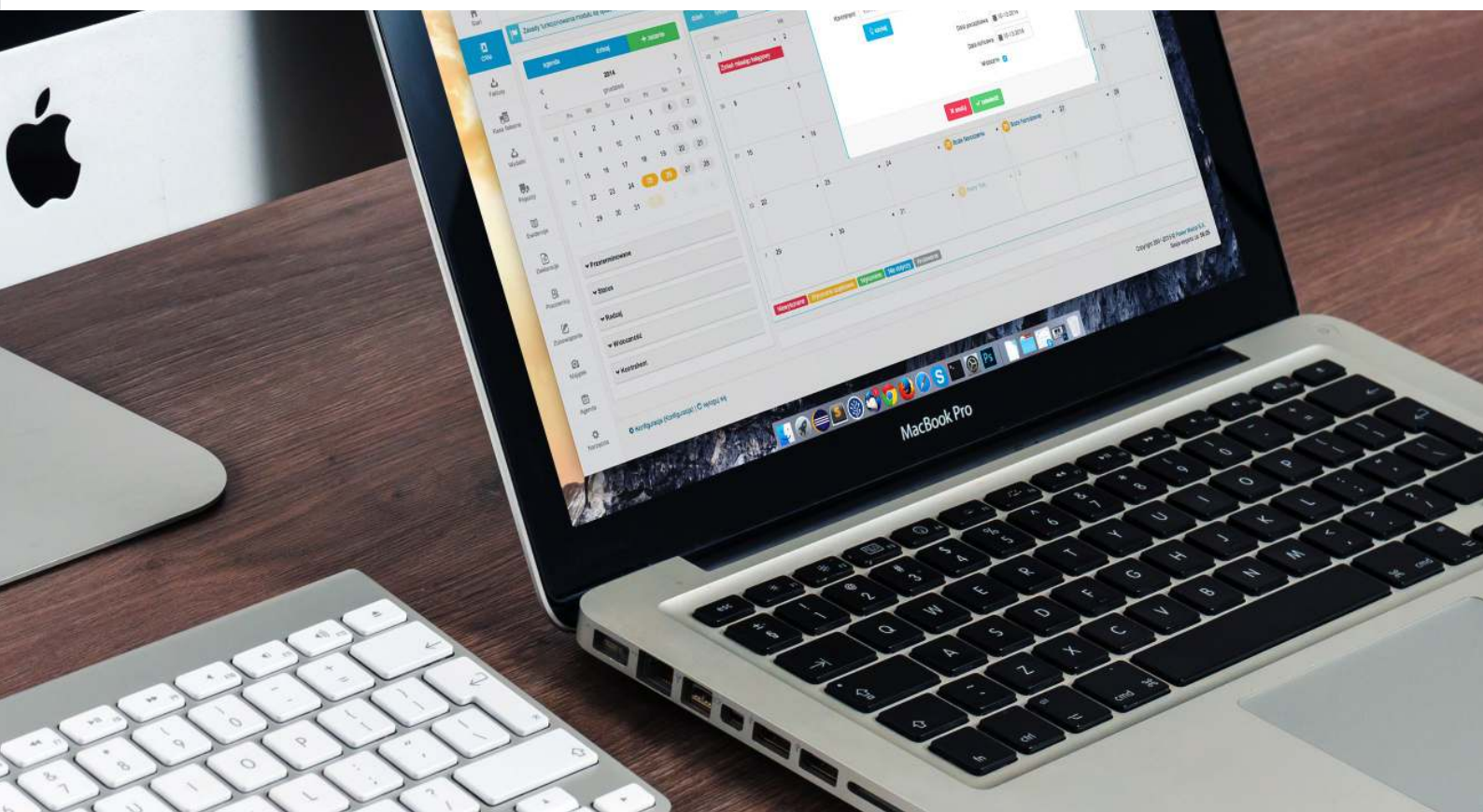
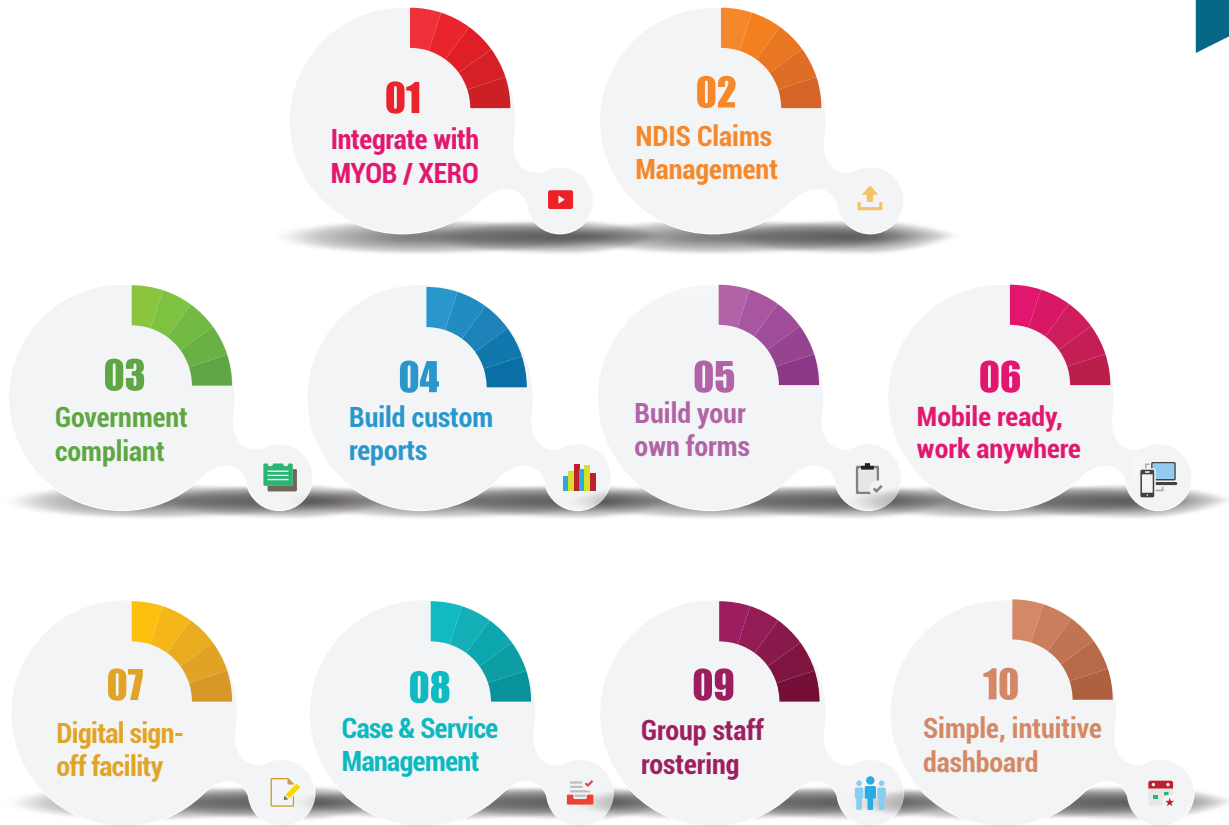


## PAPERLESS – EFFICIENT – COMPLIANT.

FlowLogic is a sophisticated Cloud Solution that will help you improve outcomes, operate efficiently, and meet the expectations of today's clients.

100% mobile ready - work from anywhere with any mobile device.

### 10 REASONS TO GET FLOWLOGIC:



# FLOWLOGIC AT WORK

## Staff Roster made simple

Flowlogic Software makes it easy to roster staff. The intuitive calendar offers a customisable colour legend so you can easily schedule staff and track events such as training reminders, house meetings, basic details and activity schedules. Never forget blue card renewals or carer training as events and reminders are all in the one place. View by month, week or day and look back into last month's or into next month's calendar.

## Work from anywhere

FlowLogic is a cloud-based software hosted on secure Australian servers. The cloud-based software allows you to work from anywhere, as long as you are connected to the internet, whether it be on a desktop computer, a laptop, a tablet device or the iPhone or any Android smart phone.







### Dashboards to gain insight to your performance

FlowLogic empowers organisations to work more efficiently and operate paperlessly. This integrated solution can save a significant amount of administration time and expense, and facilitates in providing a clear view of current performance by means of colourful business intelligence dashboard.

### NDIS Client and NDIA Claims Management

Improve work flow and record all claimable activities. If your organisation is looking for an all-in-one software solution that can manage NDIS Claims, look no further. FlowLogic enables your organisation to record all support plans and claimable activities including all NDIA Support Items & Clusters. Simply bulk export your claimable activities and import into the NDIS Provider Portal.

### Manages and tracks client outcomes

Flowlogic Software makes it easy to roster staff. The intuitive calendar offers a customisable colour legend so you can easily schedule staff and track events such training reminders, house meetings, basic details and activity schedules. Never forget blue card renewals or carer training as events and reminders are all in the one place. View by month, week or day and look back into last month's or into next month's calendar.

Integrate with MYOB, MYOB XO or XERO

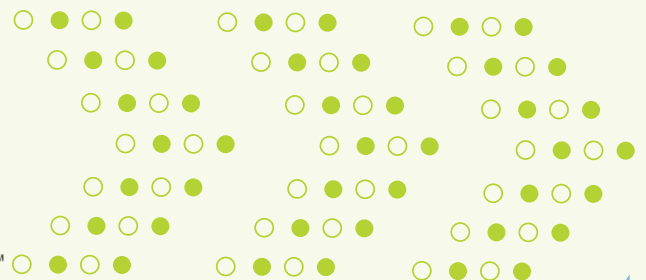


The AWS hosting facility offers secure, robust and reliable networking functionality with the best security practices and IT standards including:

|                                    |  |
|------------------------------------|--|
| ISM Compliant                      | SOC1, 2, 3 (Service Organization Controls) |
| ASD Certification                  | PCI DSS Level 1                            |
| ISO 9001:2008 Certification        | HIPAA Compliance                           |
| ISO 27001:2013 Certification       | FedRAMP Compliance in the Cloud            |
| ISO 27017:2015 Certification       | CJIS Compliance                            |
| ISO 27018:2014 Certification       | ITAR                                       |
| Multi-Tier Cloud Security Standard |  |
| Level-3 (CSP) Certification        |  |



### SECURITY PRACTICES & IT STANDARDS



# FLOWPOINTCLIENT PORTAL

Work smarter and more efficient



## FLOWPOINT CLIENT PORTAL FEATURES

Connect with your clients, participants, families or guardian angels providing honest, high quality personalised services is critical when operating under the challenges the industry faces.

Communicate with clients and participants with engaging new technology to create new opportunities and extend your existing business capabilities with our self service client portal.

FlowPoint self-service cloud portal lets your customers do all of this from one single interface. It is your customer's one-stop-shop for all support activities. Build truly automated end-to-end processes that help businesses focus on what matters most: making every customer relationship extraordinary.



FlowPoint, a cloud based portal preloaded with functions to engage and self-service your customers.

FlowPoint is optimised for FlowLogic, our sophisticated Cloud Based CRM Solution which is designed to address the needs of Australian community care organisations. FlowLogic assists your organisation in improving outcomes, operating more efficiently, and in meeting the expectations of today's customers.

Your customers will be empowered to exercise choice and control and access a wide range of mainstream and community-based support, both formally and informally. This will require greater connectivity, integration, and collaboration between suppliers across all market segments.

- Customer self-care access to real-time information
- Customisable web-based application
- View account and modify account data
- Fully functional and extensible application
- Fully customisable Customer Center
- Real-time tracking & posting of transaction activity
- Accurate, real-time view of account info & balances etc
- SMILEY system to rate your service



## KEEP IN TOUCH AND CONNECT TO YOUR NEW OR EXISTING PARTICIPANTS

**PROVIDERS** get a **FREE** listing please visit  
[www.ndis-service-providers.com.au](http://www.ndis-service-providers.com.au)

Over 5000 unique visitors a month. Share News, Updates and Specials through the Newsfeed helping you reach new clients and participate in the conversations your posts inspire





WE THINK IN COLOR,  
DISSOLVE PROBLEMS AND  
DREAM SOLUTIONS.

SYSTEMS THAT PROVIDE SALES, DATA AND REPORTING TOOLS TO  
SUPPORT AND IMPROVE YOUR DECISION-MAKING PROCESS



Your evolving business and technology challenges are our priority. Our development team can define, design and build mobile apps, ecommerce, custom and database applications tailored to meet your business requirements. Our Agile approach enables us to deliver working solutions quickly to meet market needs while ensuring an intense focus on continuous improvement.





## SUPPORT / MAINTENANCE

As your systems increase in complexity, you'll need to address stability, performance and functionality issues. Professional maintenance and support is the right way to focus on increasing productivity and improving the quality of software-based services.



## MOBILE DEVELOPMENT

Empower your mobile and travelling employees to be productive and access the resources they need on the mobile device of their choice. We deliver mobile solutions that seamlessly plug into the existing IT infrastructure, including numerous back-end systems and mission-critical technologies, as well as communicate with external applications and services, e.g. cloud services and services from partners or suppliers.



## CUSTOM DEVELOPMENT

If you're looking for a long-term reliable partner to realise new innovative ideas that will provide your customers with additional value and differentiate your business in a tough competitive environment, it is Datanova who delivers the result. Our aim is simple, we want to help you succeed.



## DIGITAL MARKETING

Cloud, social and mobile technologies have transformed the way people connect with each other. Turn these technologies to your advantage, evolve to an engaging digital strategy and explore the trends about what customers are looking for, now.

Datanova responds in real time to the changing market and our customers' expectations in a way that fits with our core philosophy and our technological approach .

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**Datanova is an Australian based software development and service based company focused on delivering the best and most cost-effective solutions to our clients in areas such as e-finance, e-business, healthcare, and media.**

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**Datanova's team has a wealth of expertise with dealings in industries such as Government agencies, digital agencies, banking and finance, entertainment and gaming, social enterprise, media and publishing, and travel and hospitality.**

To create high-quality software that is innovative and unique is a process that takes time and resources. When our clients accept a relationship with us, they get brilliant results in return. However, the road to an excellent final product is marked by multiple milestones. Step by step we go through our proven process, from the initial concept of the user interface and system architecture, through to multiple prototyping cycles, the implementation and finally the quality assurance processes. At the end of this process stands our final goal: an outstanding piece of software that we can deliver to our respected clients.

# WHY CHOOSE DATANOVA

## OUR APPROACH TO SUCCESS

It takes more than technical expertise, experience, or a global team of talented people to get results. Our initial approach into any partnership is to establish great collaboration from start to finish. This allows us to gain insight of our partners needs and ultimately assist them to the road of success.





Technology can  
be intimidating:  
We make it simple.

Our team is smart,  
passionate, and  
creative, and our  
integrity and  
commitment are  
unmatched.

# GET IN TOUCH

Please contact us to discuss how our team can help your business achieve true results - we would love to hear from you.

## 1300 552 166



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